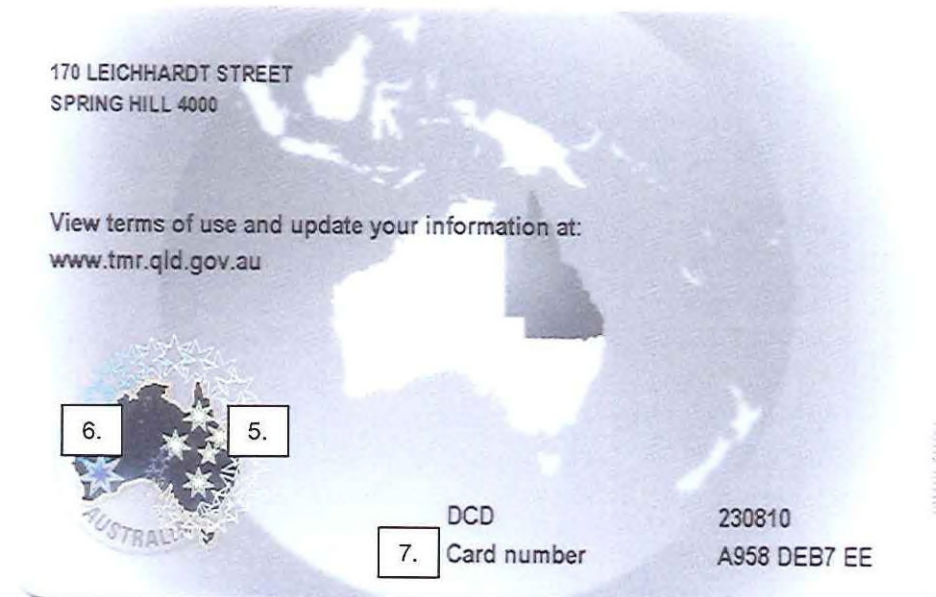


New Queensland Driver Licence – Security Features

1. Primary photograph of card holder
2. Secondary photograph (ghost image) of card holder
3. Digitised signature image
4. Watermark - Queensland Government crest
5. Holographic overlay of cascading Australian maps, Southern Cross and raised image of Australian maps
6. Foil image of Australia
7. Smartcard identifier
8. Integrated smartchip - validation of cards through Smartcard readers with the ability to authenticate cards through the departmental webserver
9. Ultraviolet (UV) reactive inks - clownfish



New Queensland Driver Licence

The Queensland Government is introducing new licence, authority and proof of age cards

The new cards

The Queensland Government will begin rolling out the following cards in late 2010:

- 1) Driver Licence
- 2) Heavy Vehicle Driver Licence
- 3) Adult Proof of Age Card (to replace the Card 18+)
- 4) Marine Licence Indicator
- 5) Industry Authority

All licensing and personal information that is currently on the face of the laminated licence products will remain on the face of the new cards, with the cardholder's residential address to be shown on the back of all cards (except the Adult Proof of Age Card where there is no address).

The driver licence is already listed as a Category A evidence of identity document by the Australian Government Information Management Office, which defines the classic 100 Point Check. The new cards will continue to have this rating.

Why does Queensland need new licence, authority and proof of age cards?

The laminated products have become increasingly vulnerable to tampering and fraud and need to be replaced with more secure technology. Relatively unsophisticated equipment can create fake licences, authorities and proof of age cards and may be used to commit a range of crimes such as identity theft or fraud, creating false identities, purchasing age-restricted products and driving illegally.

More secure technology

The new cards will provide higher security protection against identity theft than traditional laminated or plastic magnetic stripe cards. The key security features include a variety of visual and technological security measures, such as holograms and special inks to ensure they will be difficult to tamper with or duplicate, and will also make it easier to identify forgeries.

Visual confirmation of card authenticity

To visually confirm the authenticity of a card, there are a number of obvious security features. Four of these features include (1) the map of Australia (appears raised), (2) the ghost image of the cardholder, (3) computer chip and (4) digitised signature.



What are the benefits for business?

When introduced, the cards will be the most technologically sophisticated licensing product in Australia, bringing Queensland up to speed with its international counterparts. Businesses will benefit from increased assurance that the card being presented is genuine and the subsequent savings from a reduction in fraud.

This technology is being adopted all over the world and is being successfully used in Australian passports and credit cards such as those issued by most large financial institutions.

When can business expect to see the change?

The new cards will be in use by the end of the year. Once Queensland starts transitioning to the new cards it will take between five and six years for all driver licences and authorities to be upgraded to the new cards. Some products do not expire, such as the Card 18+ and will continue to be valid and in use even after the transition period.



What can business expect to see?

During the five-year transition period, your customers may present either a laminate card or new card and both products are acceptable provided they are legitimate and current.

Interim documents

For improved security, the cards will be printed and distributed from a secure location to the applicant's mailing address.

The applicant should receive their card in the mail within 14 days from the day their application is approved.

Once their application for a Driver Licence, Industry Authority or Marine Licence Indicator has been approved, the applicant will receive an interim document at the licence issuing centre.

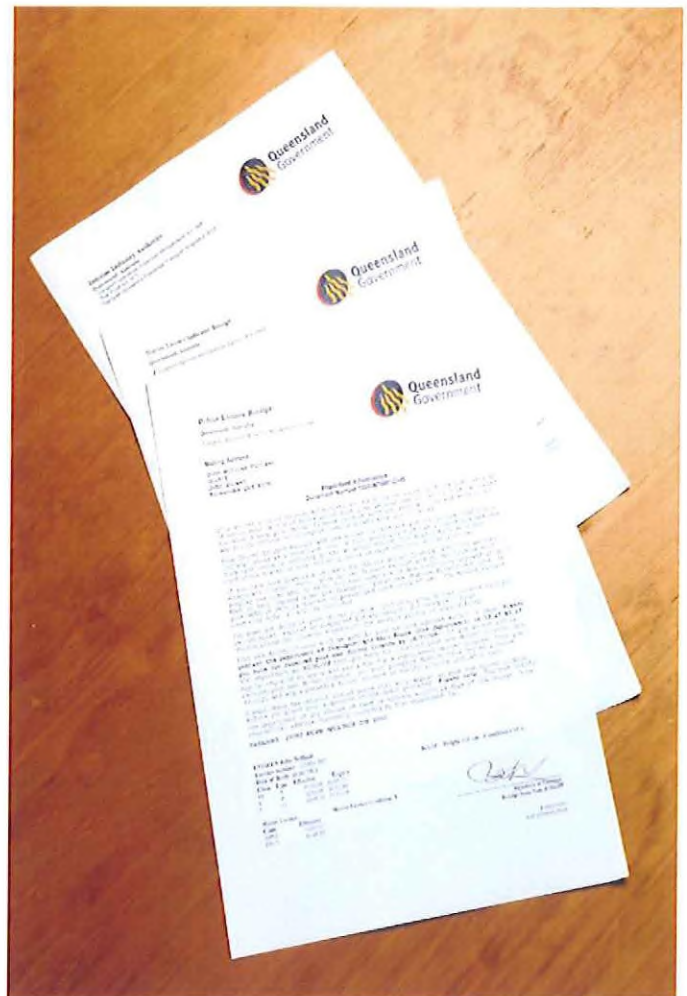
Interim documents are:

- Driver Licence Receipt
- Marine Licence Indicator Receipt
- Interim Industry Authority.

These A4-sized interim documents will contain all the information that will be displayed on the face of the cards but will not show a person's photo. The interim document is a valid form of proof of holding a licence or authority until the new card is received in the mail.

Adult Proof of Age Card applicants are given a confirmation slip as proof they have lodged an application.

These interim documents and confirmations slips are not considered valid proof of age, and businesses should request an alternative document from their customers.



For more information

For more information on the new cards, you can contact the Department of Transport and Main Roads through:

Web: www.tmr.qld.gov.au/cards











Email: newlicence@tmr.qld.gov.au

Phone: 13 23 80

Please note: the contents of this fact sheet are a guide only and cannot be used as a reference to a point of law.

Reference guide for businesses

What businesses can expect to see by the end of 2010

Department of Transport and Main Roads products	New cards	Laminated cards currently in use
Driver licences Laminated driver licences and the new driver licences may be presented over the next five years. Both products are acceptable as long as they are current and legitimate.		
Heavy vehicle driver licences Laminated heavy vehicle driver licences and the new heavy vehicle driver licences may be presented over the next five years. Both products are acceptable as long as they are current and legitimate.		
Proof of age cards The laminated Card 18+ does not expire, so they will be acceptable even after the five-year transition period to the new cards.		
Industry licences and authorities Laminated industry licences and authorities or the new Industry Authority card may be presented over the next five years. Both products are acceptable as long as they are current and legitimate.		
Marine licence Current marine licences are virtual with no card given to licence holders. The new Marine Licence Indicator will be given to people who have a marine licence but not a driver licence.		Does not currently exist
Interim documents Interim documents currently do not exist. The interim documents are proof that a person holds a licence or authority, but they are not a valid proof of age document. Adult Proof of Age Card applicants will be given a confirmation slip and this is only proof they have lodged an application, not a valid proof of age.		Does not currently exist